



Refund Policy

Language and Cultural Programs

1. Before the language program begins :

- If College Campus Notre-Dame-de-Foy cancels: total refund (including the deposit).
- 30 days and more before the language program begins: all fees except the deposit.
- 15 to 29 days before the language program begins: 90 % of fees (the deposit is not refunded).
- 0 to 14 days before the language program begins: 50 % of fees (the deposit is not refunded).
- At any time before the language program begins, if the participant has not received a CAQ or a study permit, the Campus will refund all fees, with the exception of the deposit.

2. During the language program (as of the day the participant arrives) :

- No refund is given (neither of deposit nor other fees).
- In case of serious illness (a medical certificate is required) or if a death occurs in the participant's immediate family, a refund will be given. This refund will total 50 % of the remaining program days, beginning the day following the participant's departure from the Campus.

How to Obtain a Refund

- All requests for a refund must be made in writing; an original signature is required. All necessary formal documents must accompany the request.
- If College Campus Notre-Dame-de-Foy sent the participant a letter of admission, the original must be returned at the same time as the letter from the official government denying the participant his CAQ or his visa.